Chris Pierce

OBJECTIVE

Engineering leader driven by opportunities to solve complex challenges within collaborative teams, while fostering the growth of the organization, my team, and my own professional development.

SKILLS

Engineering Leadership

Experienced **people-first leader** with a strong background in scaling teams, simplifying processes, and delivering impactful technical solutions in high-growth environments. Skilled in **team structuring**, **hiring**, **coaching**, and **performance management**. Advocate for engineering excellence, psychological safety, and collaborative leadership driven by **measurable**, **metric-focused** outcomes.

DevOps and Cloud Services

Cloud Computing Infrastructure (AWS, Azure, GCP). Extensive knowledge of docker, serverless computing, configuration management (terraform, ansible), CI/CD (Github Actions, Jenkins, Circle CI), and Database Design (MySQL, MSSql, and NoSQL).

Compliance and Risk Management

Regulatory standards including GDPR, HIPAA, PCI-DSS, HITrust, CCPA, and SOC 2 audits. Advocate for the Principle of Least Privilege, implementing strong access controls through IAM systems and role-based access control. Support and implement Zero Trust Architecture, ensuring continuous verification, segmentation, and minimal access across systems.

Programming Languages

Proficient in PHP, Swift, Java, Typescript, Bash and Rust. Familiar with Go, Python, Ruby, and .

EXPERIENCE

1Password - Remote - Engineering Manager (Platform Advancement)

2021 - Present

- Fostered the growth of 3 individual contributors into Engineering Manager roles, supporting their transition and long-term growth as leaders.
- Played a key role in scaling the engineering org by 40% during hypergrowth, hiring both peers and direct reports across multiple squads.
- Led the design and rollout of team structure and process improvements during a company-wide reorganization, increasing clarity, ownership, and delivery velocity by over 30%.

• Oversee development of 6 platform client applications, focusing on platform integration, a shared application shell, and native installer systems across macOS, Windows, Linux, iOS, Android, and Browser Extensions.

15five - Remote - Director of Engineering

2020 - 2021

- Scaled teams by coaching and mentoring existing engineers, hiring new talent, and providing stability and guidance through an organizational acquisition.
- Mentored an individual contributor into a management role, resulting in a successful new team under their leadership.
- Partnered closely with Product to align roadmaps and consistently deliver on company-wide OKRs, driving measurable impact across squads.

Shogun - Remote - Senior Engineering Manager (Site Reliability)

2020 - 2020

- Pioneered the implementation of Datadog and other observability tools to monitor and improve infrastructure stability and performance.
- Hired and led a Site Reliability Engineering (SRE) team of 4, establishing team norms and onboarding workflows.
- Developed and rolled out a structured incident severity classification and alerting process, improving response time and operational clarity.

Formstack - Remote - Director of Engineering (TechOps)

2015 - 2020

- Hired and scaled a high-performing team of 20+ engineers across multiple disciplines and seniority levels.
- Led technical due diligence and integration planning for 4 M&A events, aligning engineering standards, people and systems post-acquisition.
- Introduced key process improvements, while spearheading implementation of compliance frameworks (PCI-DSS, HIPAA, and GDPR) embedding security and privacy into engineering workflows and product design.

REFERENCES

Jeff Johns (VP of Engineering)	Brenton Rucker (IT App Supervisor)
484.505.0864	580.579.0065
Aaron White (VP of Product)	Andrew Clark (CPO)

CERTIFICATIONS

- AWS Certified Solutions Architect, Professional (SAP)
- AWS Certified Database Specialty (DBS)
- AWS Cloud Practitioner (CLF)
- Certified Scrum Master